



## NOTICE

If you have a fracture, your treating provider may bill fracture care, along with an office visit.

Your insurance company requires that we bill our services to you using a coding system known as CPT (Current Procedural Terminology). The codes used to describe the service we provided for you are found in the “surgery” section of the CPT codebook. This does not mean we are implying that you had an operation. This is merely the way the CPT book is organized for ease of use by both the insurance companies and physicians.

According to CPT guidelines, fracture care is billed as a “packaged” service. This means that at the time of initial care, a bill is generated that includes:

1. Treatment of the fracture
2. Application of the first cast or splint
3. 90 days of normal, uncomplicated, follow-up care

The things that are **not included** in the package are:

1. X-rays
2. All casting supplies (including those used in the first cast or splint)
3. Any replacement cast application
4. The evaluation and management of any new or additional problems or injury that requires E&M in those 90 days.
5. The treatment of complications (there would be a separate charge for these)
6. Special waterproof casting material not covered by your insurance.

If you have an HSA or any high deductible insurance plan, you will be billed once the insurance carrier (NOT Shoreline Orthopaedics) determines what your balance is for all of the above. Most insurance carriers will send you what they send to us, an Explanation of Benefits telling you what your financial responsibility is for the care according to their discounted fee schedule.

We use fracture care codes in compliance with Medicare guidelines. Our participation with Medicare, and contracts with other insurers allow us to pass their discounts along to you. If you are covered under a health insurance plan, we cannot offer additional discounts or change codes as it is simply non-compliant with these contracts. If you have any questions about your outstanding balance, which is determined by your insurance carrier, please contact them directly (number can be found on the back of your card).

If you have any other questions, please do not hesitate to contact our billing department at (616) 396-2339.